



L. Richard Pedersen
Director, Bulk Distribution and Logistics
Industrial Customer Supply Chain

October 2, 2008

Dear NASA Official,

Air Liquide has been using ACD cryogenic pumping systems for twenty years and the Cryogenic Industries Service group for the past 5 years. When installed and operated correctly, ACD pumps are safe and highly reliable with cryogenic performance capabilities that meet our demanding requirements in transport vehicles. The Cryogenic Service group has performed nationwide service and repair for our semi-trailer fleet on a timely basis. Air Liquide initiated a contractual service program to reduce repair costs and improve operator performance. We track these results quarterly and have experienced a measurable cost reduction with our agreement.

We look forward to our continuing relationship with the ACD/Cryogenic Industries groups.

Sincerely,

A handwritten signature in black ink, appearing to read 'L. Richard Pedersen', written in a cursive style.

L. Richard Pedersen
Director, Bulk Distribution